**SUMMARY**

* Over **15 years** of I.T experience in Development, Testing and Quality Assurance (QA) activities.
* Involved in Software Testing and Quality Assurance activities throughout Software Development Life Cycle (SDLC).
* Managing and Leading **16** people in Mexico, India and US.
* Work Experience on Agile projects.
* Monitoring Schedules and focus on On-Time Delivery.
* Deliverables are being completed to defined “Quality” expectations.
* Experience in Working with Vendors.
* Identity and proactively manage project risk, mitigating as necessary.
* Managing QA deliverables in line with the project plan.
* Monitoring project progress and performance.
* Providing status reports to QA Director, Project Managers and Senior Management.
* Managing QA training within the defined budget.
* Working closely with Internal and External BAs to ensure the project meets business needs.
* Also responsible to identify user training needs and devising and managing user training programs.
* Good Relationship with a wide range of groups (including all project contributors).
* Key Team Player in assisting UAT teams located in New York, Poland, UK.
* Involved in Functional Testing, Integration Testing, System Testing, Regression Testing, Compatibility Testing, Database Testing, Localization Testing, User Acceptance Testing (UAT). Web Services Testing.
* Involved in Mobile-App, Mobile-Web Testing on different iOS and Android devices.
* Experience in testing web based applications developed in Java, J2EE and .Net Technologies.
* Worked on different types of domains like Technology, Insurance, Retail, Finance, HVAC Engineering, and Automobile Intelligence.
* Strong in testing eCommerce Applications.
* Experience in functional test automation tool Quick Test Professional (QTP).
* Experience in using test management tool Quality Center, Enterprise Tester, Issue & Bug Tracker JIRA.
* Excellent Communication, Leadership and Interpersonal skills.

**PROFESSIONAL RECOGNITION**

* Appreciations for Senior Management and Clients for outstanding contribution on multiple projects and for my Multitasking Skills.
* Received award in 2012 from Cognizant for outstanding contribution at Home Depot.
* Achieved best employee of the month during 2004 for outstanding contribution in HVAC Design Works project.

**EDUCATION**

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| **Title of the Degree with Branch** | **College/University** | **Year of Passing** |
| **Master of Computer Applications (MCA)** | University of Madras, TN India | 1999 |
| **Bachelor of Science (Electronics)** | Nagarjuna University, AP India | 1996 |

**SOFTWARE CERTIFICATION COMPLETED**

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| **Name of Institution** | **Certificate** | **Year of Completion** |
| Brainbench | Business Communication | 2009 |
| Brainbench | ERP Concepts | 2009 |
| Mercury/BSIL | Quick Test Professional | 2003 |
| Sun Microsystems | Sun Certified Java Professional | 2000 |

**TECHNICAL SKILLS**

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| **Operating System** | Windows, Unix |
| **Programming Languages** | Java and J2EE Technologies |
| **Script Languages** | VBScript, JavaScript |
| **Testing Tools** | Quick Test Professional, Quality Center, Keynote DeviceAnywhere,. Rational Manual Tester, JIRA, Enterprise Tester |
| **Sill Set** | Microsoft Office, Microsoft Project Plan, Oracle, SQL Server, VSS, CVS, MKS, Cute FTP, SharePoint, SoapUI, LoadUI, HTML, XML, |

**EMPLOYMENT HISTORY**

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| --- | --- | --- | --- |
| Employer | Designation | From | To |
| Speed Commerce (Navarre Corporation) | Quality Assurance Test Lead & Assistant QA Manager | 05/2013 | Till Date |
| Cognizant Technology Solutions, USA | Assistant Project Manager,  Quality Assurance Test Lead | 06/2007 | 05/2013 |
| Patni Computer Systems Inc, USA | Senior Software Engineer – QA / Onsite-Offshore Coordinator | 11/2005 | 06/2007 |
| Infinite Computing Systems, USA | Senior Software Engineer - QA | 05/2005 | 11/2005 |
| Blue Star Infotech Limited, India | Senior Software Engineer - QA | 09/2003 | 05/2005 |
| Satyam computer services, India | Software Engineer | 01/2003 | 06/2003 |
| Web Vectors Pvt Ltd, India | System Analyst | 06/1999 | 04/2002 |

**ROLES AND RESPONSIBILITIES**

* Managing **16** people in Mexico, India and US.
* Monitoring Schedules and focus on On-Time Delivery.
* Deliverables are being completed to defined “Quality” expectations.
* Experience in Working with Vendors.
* Identity and proactively manage project risk, mitigating as necessary.
* Managing QA deliverables in line with the project plan.
* Monitoring project progress and performance.
* Providing status reports to QA Director, Project Managers and Senior Management.
* Managing QA training within the defined budget.
* Working closely with Internal and External BAs to ensure the project meets business needs.
* Also responsible to identify user training needs and devising and managing user training programs.
* Good Relationship with a wide range of groups (including all project contributors).Key Team Player in assisting UAT teams located in New York, Poland, UK.
* Supervise QA Teams across different work streams, Coordinate Offshore & Onsite QA Teams.
* Prepare Test Strategy, Test Plans.
* Prepare Test Design Estimates and Test Execution Estimates.
* Knowledge Transition to onsite & offshore team members.
* Reviewing and Understand technical & functional design documents, Data Flow Diagrams.
* Attend review meetings and provide inputs to Business Analysts, Project Managers.
* Make sure testing is on schedule and work with project management to fix test issues that are delaying implementation.
* Supervise testers and allocate testing tasks to appropriate testers.
* Monitor releases and builds going out to production and track production bugs over time.
* Verify all projects are smoke and regression tested on release build.
* Verify all appropriate testing deliverables are met.
* Create Test Data for test execution phase.
* Designing and Reviewing Functional Test Cases.
* Identify Test Scenarios for end-to-end testing.
* Assist automate team during test design and execution.
* Designing and maintaining test cases/scripts in Quality Center, Enterprise Tester.
* Updating test cases based on Functional Design Documents, Change Requests and Enhancements.
* Involved in Requirement Traceability Matrix (RTM).
* Involved in Web Services testing using SoapUI and LoadUI.
* Involved in Incoming and Outgoing (like Product/Price/SKU, Product Catalog, Store Locator, Sales and Return, Transaction, Order Status) Feeds.
* Involved in Integration Testing, System Testing, Regression Testing, Compatibility Testing, Database Testing, UAT.
* Involved in Mobile-App and Mobile-Web testing on different Android and iOS devices.
* Assisting Business Teams during User Acceptance Testing (UAT).
* Involved in Implementation and Back-out Testing.
* Conduct Defect Triage meetings and provide inputs to project leads.
* Involved in defect tracking and prepared defect reports.
* Prepare Daily & Weekly Status Reporting.
* Prepare Test Summary Reports.
* Provide input to the Test Manager, Project Managers, Directors and Stakeholders.
* Quality feedback in Go/No Go meetings.

About Current Employer - Speed Commerce (<http://www.speedcommerce.com>)

Speed Commerce (NASDAQ: SPDC) is a publicly traded, vertically integrated, multi-channel platform of e-commerce services and distribution solutions for retailers and manufacturers. Speed Commerce was the result of a merger between Navarre Corporation and SpeedFC, Inc. in November 2012. Navarre was founded in 1983 and is the largest distributor of software and consumer electronic accessories in North America. SpeedFC was established in 2000 and provides a complete suite of e-commerce services to online retailers and manufacturers, including SaaS e-commerce platforms and integration, tier 4 web hosting, interactive online marketing, proprietary order management and reporting, and high performance fulfillment and customer care.

As a single-source provider, Speed Commerce enables clients to use one consistent partner dedicated to protecting and growing brands, market share and both online and offline revenues. Speed Commerce’s vision is to deliver fully integrated, customized solutions that align all interests and meet the diverse demands of our clients’ businesses. Results-focused and entrepreneurial in spirit, Speed Commerce is driven by an unsurpassed commitment to success. The company is headquartered in Dallas, Texas.

**CURRENT PROJECT**

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| **Client** | Toys R Us and Babies R Us (TRU/BRU) - Poland and UK |
| **Duration** | 05/2013 – Till Date |
| **Role** | Quality Assurance Test Lead & Assistant QA Manager  (Managing teams in India, Mexico, US) |
| **Environment** | Oracle ATG Web Commerce 10.1.2, Java, J2EE Technologies, Oracle, Endeca (unstructured data management, web commerce and business intelligence solutions), BCC (Content Management Application) |
| **Tools / Others** | SoapUI, Quality Center, JIRA, Enterprise Tester |

**About Toys R Us & Project**

Toys“R”Us, Inc. is the world’s leading dedicated toy and juvenile products retailer, offering a differentiated shopping experience through its family of brands. Merchandise is sold in 877 Toys“R”Us and Babies“R”Us stores in the United States and Puerto Rico, and in more than 685 international stores and over 170 licensed stores in 35 countries and jurisdictions.

Toys R Us has two brands to support in Poland and UK; Toys R Us and Babies R Us. Poland currently has no ecommerce presence while UK has an existing site utilizing the Hybris ecommerce platform. Speed Commerce will implement a new website on the ATG Web Commerce 10.1.2 platform using a multisite approach to accommodate both brands.

Speed Commerce is implementing <http://www.toysrus.pl>, <http://www.toysrus.co.uk> sites on ATG platform in different tracks like Homepage & Global Elements, Search, Browse Pages, Cart & Different Checkout Flows, Gift Cards, My Account, Store Locator, and Emails. This implementation includes Mobile-Web application.

TRU/BRU sites also integrates with Speed Commerce ATG applications SARA BCC (Content Management), SARA Endeca (process, store, manage, search and analyze structured and unstructured information), Speed Commerce Payment Gateway (Payment Services), Speed Order (Order Management System), Speed Commerce Store Portal (Fulfillment application), SARA CSC (Customer Service Application).

TRU/BRU sites also integrate with Address Doctor (for Address Validation), Google Maps (for Store Locator info), eService (for Credit Card services, Bank Transfers), MetaPack (Shipping Carrier in UK and Poland), TRU ESB (Toys R Us Enterprise Service Bus)

**OTHER PROJECTS**

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| --- | --- |
| **Project Title** | BOSS (Buy Online Ship to Store) – dotcom, Mobile-App, Mobile-Web |
| **Client** | The Home Depot Inc, Austin TX |
| **Duration** | 04/2012 – 05/2013 |
| **Role** | Quality Assurance Test Lead |
| **Environment** | Java, J2EE Technologies, Windows XP/Vista/Win-7, MAC, Oracle |
| **Tools / Others** | Quality Center |

**PROJECT DESCRIPTION**

The existing business processes that allow the customer to purchase regular stocked store items online (BOPIS) and pick them up in the specified store is not changing. The Online UX will be altered to provide a homogeneous solution for both BOSS and BOPIS.

BOSS (Buy Online Ship to Store) project Simplify the current Home Depot Multi-Channel process (PIP, PLP, Cart), Add fulfillment messaging, Mobile Considerations for Supporting Ship to Store, Ship to Store Order Creation and fulfillment, Customer/CSR/Store Order lookup, Store Receiving of Online items, Notifications to the customer for Ship to Store orders and mixed fulfillment types, Order Returns, Fulfilling unavailable BOPIS eligible items that are available through Ship to Store. Also CSR will have the ability to create, modify or cancel orders on behalf of customers.

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| **Project Title** | Multichannel Integration, OnDemand, In-Browser Streaming and Testing Consumer Electronic Devices |
| **Client** | Blockbuster / Dish Network, Dallas TX |
| **Duration** | 02/2010 – 04/2012 |
| **Role** | Quality Assurance Test Lead |
| **Environment** | Java, J2EE Technologies, Windows OS |
| **Tools / Others** | JIRA, Quality Center |

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| **Project Title** | Cappuccino (DataBroker) |
| **Client** | Thomson Reuters, Salt Lake City, UT |
| **Duration** | 10/2009 – 01/2010 |
| **Role** | Quality Assurance Test Lead |
| **Environment** | .NET Framework, ADO.Net Data Provider for SQL, C#, SQL Server, XML, Apex DataLoader, DBAmp, 2 MSFT Windows 2008 (1 for failover), IIS 7 |
| **Tools / Others** | JIRA (Defect Tracking Tool), SharePoint (Document Repository) |

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| **Project Title** | FSD - Norton Internet Security, Norton AntiVirus, Norton 360 2010 Releases |
| **Client** | Symantec Corporation, Culver City, CA |
| **Duration** | 03/2009 – 10/2009 |
| **Role** | Quality Assurance Test Lead |
| **Environment** | JavaScript, Java, J2EE Technologies, ROVER, Electronic Software Distribution (ESD) database, Oracle, VMWare 6.5, Windows XP/Vista/Win7 |
| **Tools / Others** | Quality Center 10.0, Quick Test Professional (QTP) 10.0, SharePoint (Document Repository) |

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| **Project Title** | Wealth Management Accelerator (wmA) |
| **Client** | ING, Hartford, CT & Thrivent Financials, Appleton, WI |
| **Duration** | 06/2007 – 02/2009 |
| **Role** | Quality Assurance Test Lead |
| **Environment** | JSF, Java and J2EE Technologies, Spring Framework, Apache Web Server, IBATIS, DB2, Mainframe CICS, Windows |
| **Tools** | Quality Center |

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| **Project Title** | Customer Billing System |
| **Client** | State Farm Insurance, Bloomington, IL |
| **Duration** | 11/2005 – 06/2007 |
| **Role** | Sr. QA Analyst |
| **Environment** | Java, J2EE Technologies, Struts Framework, IBM Lotus Notes 6.5, DB/2, IMS, AIMS, Windows |
| **Tools** | Lotus Notes Collaboration Database for logging testing defects. |

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| **Project Title** | reFUEL (Re-Engineering Functions with Urgency, Excellence, and Leadership) |
| **Client** | Polk, Farmington Hills, MI |
| **Duration** | 05/2005 – 10/2005 |
| **Role** | Sr. QA Analyst |
| **Environment** | HTML, Java Script, Java, J2EE, XML, Oracle, Concurrent Version System (CVS), Web Sphere, Windows |
| **Tools** | Quick Test Professional (QTP) 6.5 / 8.0, Test Director 8.0 |

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| **Project Title** | Heat Ventilation and Air Conditioning (HVAC) Design Works |
| **Client** | York International Corporation, Harrisburg PA (worked from Offshore Bangalore, India) |
| **Duration** | 09/2003 – 05/2005 |
| **Role** | Sr. Software Engineer - Testing and Quality Assurance |
| **Environment** | HTML, C#, ASP.NET, UML, Rational XDE, Design Pattern, SQL Server 2000, MSDE 2000, ADO.NET, Visual Source Safe (VSS), Dev Partner, Crystal Reports, Windows |
| **Tools** | Quick Test Professional (QTP), Test Director, Compuware Coverage Analysis Tool |

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| **Project Titles** | Workstation (GE Consumer Finance), e-Orders, Helpdesk, Skills Tracking System |
| **Duration** | 06/1999 – 06/ 2003 |
| **Role** | Software Engineer - Programmer / QA Analyst |
| **Location** | India |
| **Environment** | HTML, DHTML, XML, CSS, Java, Applets, EJB, JSP, JDBC, Oracle, BEA Web Logic, Concurrent Version System (CVS), Windows |
| **Tools** | Test Director |